

Summary of provisions of Code of Practice on Litter and Refuse

Grades of cleanliness

Litter and Refuse	Detritus
Grade A - no litter or refuse	Grade A - no detritus
Grade B - predominately free of litter and refuse apart from some small items	Grade B - predominately free of detritus except for some light scattering
Grade C - widespread distribution of litter and/or refuse with minor accumulations	Grade C - widespread distribution of detritus with minor accumulations
Grade D - heavily affected by litter and/or refuse with significant accumulations	Grade D - heavily affected by detritus with significant accumulations

Area zones

All the areas the council is responsible for cleansing are graded into zones. The zone is dependent on two variables

- The intensity of activity in the area from people and vehicles; and
- Health and safety limitations.

The zones are as follows:

- High intensity of use (busy public areas)
- Medium intensity of use (everyday areas, including most housing areas occupied by people most of the time)
- Low intensity use (lightly trafficked areas that do not impact upon most people's lives most of the time)
- Areas with special circumstances (situations where issues of health and safety and reasonableness and practicability are dominant considerations when undertaking environmental maintenance work).

Roads are high intensity whilst running through a primary or secondary retail and commercial centre, a medium intensity zone in the suburbs and a low intensity zone once in the countryside.

Response Times

High Intensity of Use	Medium Intensity of Use	Low Intensity of Use	Special Circumstances
$\frac{1}{2}$ day This means be 6pm if reported before 1pm or by 1pm the next duty day if reported between 1pm and	1 day This means by 6pm the following evening	14 days	28 days or as soon as reasonably practicable

6pm on the previous day			
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There will be circumstances where it may be considered impracticable to clear the area within the timescales. These include:

- When there are severe weather conditions
- Health and safety considerations
- Special events
- Where advance notice is required for traffic management